



Mobius Communications Company Privacy Statement

Mobius Communications limits the information collected regarding our customers to that needed to conduct business and to offer products and services that might be of interest to you. You may choose to provide individually identifiable information (such as your name, address, telephone number or e-mail address) to Mobius in a number of ways through our web site - by ordering a service, sending an e-mail, or registering to receive news or public information.

Mobius does not:

- Collect individually identifiable information from our customers via our website unless it is provided to Mobius. (Mobius does ask for individual information for account set up.)
- Sell the names and addresses of visitors to Mobius' website to unaffiliated suppliers, without providing information on that disclosure of the source of the individually identifiable information.

Mobius does:

- Use security techniques designed to protect customers' information from unauthorized access. (See Information Security below.)
- Collect, maintain and use customer information as necessary to provide the most helpful and targeted products and services to meet customers' needs.
- Honor customers' requests to remove their names from our telephone or mail solicitation lists using reasonable efforts to delete the information from existing files. (You may contact Mobius to request such removal.)
- When Mobius undertakes projects with other companies, provide access to customer information with an understanding that our business partners will also treat the information with respect for privacy concerns.

In addition to individually identifiable information, Mobius may collect information automatically when a visitor enters the Mobius website, such as the domain name, browser, the type of computer operating system, information about the web page from which the visitor linked to the site, and time spent on different pages within the site. Mobius may use this information to evaluate and improve the site, and may share the information with business partners and others.

Cookies

A cookie is a small, encrypted data string the Mobius server writes to your hard drive that contains your unique Mobius User ID. Cookies are used to deliver web content specific to your interests and to control access to your personal shopping cart after your initial entry. The cookie permits the server to recall information from your previous visit. A cookie is not used to access or otherwise compromise the data on your hard drive. With most browsers, you can choose to change your browser settings to disable cookies. Please be aware that cookies may be required to complete certain functions on the Mobius website and other Internet sites.

Information Security

Mobius has security measures in place to protect against the loss, misuse and alteration of information under Mobius' control. When you place an order, the information you submit is encrypted using the Secure Sockets Layer (SSL) protocol.

Disclosure of Account Information

As a general rule, Mobius does not release customer account information to unaffiliated third parties without your permission unless we have a business relationship with those companies where the disclosure is appropriate. There are exceptions to this general rule. For example, Mobius might provide information to regulatory or administrative agencies so that they can accomplish their regulatory tasks (for example, responding to a customer complaint) or to maximize the efficiencies of our own processes (such as correcting mailing addresses). Other disclosures will be driven by legal requirements imposed on us. Mobius complies with "legal process," such as a subpoena or court order or other similar demand, associated with either criminal or civil proceedings.

Mobius will only disclose account information to the customer whose name appears on the account. If you instruct Mobius in writing to release your account information to someone, we will honor your request and provide that information. If other people need to have access and control of your account, such persons must be jointly listed or identified as such on the account by the customer whose name appears on the account.

Mobius may provide account information to other companies in the process of providing services to you. Mobius typically has a business relationship with these companies. For example, another company may be hired to bill your account.

Mobius may provide account information to collection agencies when customers do not pay their bills. Use that can be made of this information is limited to collection activities for our charges and for the charges Mobius bills for others.

Value Added

Because Mobius appreciates the trust you have placed in us, we continually look for ways to enhance our business relationship. From time to time, Mobius may inform you about a product or service. Using the information you have provided, Mobius strives to limit our offers to those we think you would appreciate receiving. Mobius wants every contact you have with us to be a positive experience. So if you would prefer not to receive these value-added services, offers and opportunities, just contact us.

Children

Children should consult with their parents or guardian before furnishing any data to Mobius. Mobius believes that parents should supervise their child's on-line activities and recommends that parents consider using one of a number of available parental control tools that provide a child-friendly on-line environment and can prevent children from disclosing individually identifiable information without parental consent. Because the Internet offers open access to a wide range of information, it is important that parents supervise and prevent access to inappropriate content, email or chat sessions.

Links

Mobius is not responsible for content or privacy policies of other sites. You should keep this in mind when accessing sites through links on Mobius' website.

Updates

Mobius will constantly strive to improve the services offered, and may update this privacy statement from time to time in connection with that effort. Mobius reserves the right to expand our capabilities for information collection and use, and may change our policies along with this privacy statement at any time.